

## **Dates and Fees**

#### **Live Online**

23 & 24 May 2023 09:30 to 12:45 each day £775 + VAT

Savings available for multiple registrations

## To book

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# Financial Promotion under COBS

## **Course outline and objectives**

The rules, guidance and 'standards' for the financial promotion of investment product (including pensions and insurance-based investments) continue to evolve. The FCA's new powers and more proactive approach to conduct risk, along with the impact of recent regulatory updates on issues and trends identified through routine monitoring, continue to set new challenges to firms offering investment products.

Making extensive use of CASE STUDIES and SYNDICATE EXERCISES, this practical course will help Marketing and Compliance professionals keep up to date with the evolving rules, guidance and standards in this critical area of business and regulatory risk.

#### Who will benefit?

If you have responsibility for creating or signing off advertisements and other communications relating to investment products, this workshop will help you understand and comply with regulatory expectations. Firms gain real business benefits from sending people from their **Compliance** and **Marketing** areas.

## **Training approach**

The course programme will comprise a blend of trainer presentations, group discussion, practical examples and case studies. There will be ample opportunity for questions, experience sharing and networking. All course materials (and at face-to-face events, refreshments and lunch) will be provided.



#### Attending will help you:

- Review the impact of regulatory developments and priorities on financial promotions
- Update and refresh your knowledge of the relevant
   COBS requirements
- Review the application of the rules in key and riskier areas
- Recognise the similarities and differences between promotions and other communications
- Check the effectiveness of your process for signing-off promotions
- Understand how the rules impact the internet and digital media
- Consider how you can evidence that your promotions are presenting fairly what you are offering

#### **Course Leader**

Adam Samuel is a compliance specialist and lawyer who has spent much of the last 20 plus years checking and advising firms from major banks to small one-man firms on investment-related financial promotions. Qualified as a lawyer on both sides of the Atlantic and proud holder of an AFPC and the CISI Compliance and Investment Adviser Diplomas and Certificate in Advanced Financial Planning, Adam wrote the only major book on financial services complaint handling in 2005. His expert evidence on investment risk and compliance has been accepted by the English High Court and the Gibraltar Supreme Court.

# **Course Programme**

Session	Aim	Content
Introduction	To introduce the key rules that apply to promotions  Define promotions for which a firm is responsible  To look at advertising which may fall on either side of the line	<ul> <li>Laws, codes and rules that apply to promotions</li> <li>Define promotions</li> <li>Promotions that are exempt from the FCA rules</li> <li>Punishments for breaking the rules</li> </ul>
COBS chapter 4 and the ASA Codes	To understand the key (investment) conduct of business rules that apply to financial promotions and MiFID marketing  To undertake practical reviews of a number of financial promotions	<ul> <li>The scope of application of COBS and the ASA Codes</li> <li>Clear, fair and not misleading</li> <li>Risk, disclosure, prominence and the font-size rule</li> <li>Rules against unfair comparisons</li> <li>Tax</li> <li>Making promotions identifiable as such</li> <li>Naming the firm, regulator and compensation scheme</li> <li>Past, simulated and future performance</li> </ul>
The effect of the consumer duty	To understand the impact of the consumer duty on the FCA's approach to communications	<ul> <li>PRIN 2A and Principle 12 and their scope and effect on COBS 4</li> <li>Tailoring and testing communications</li> <li>Communication hints</li> </ul>
Digital and electronic media issues not already covered	To consider how digital media affects promotions regulation To learn how to review websites To consider the implications of payper-click advertising	<ul> <li>Remaining social media issues</li> <li>Websites</li> <li>Pay-per-click</li> <li>Other issues from social media</li> </ul>
Compliance oversight and risk management	To examine the role of Compliance, Risk and Marketing teams in financial promotions	<ul> <li>Risk management</li> <li>Sign-off procedures</li> <li>Three lines of defence</li> <li>The role of compliance</li> <li>Management Information</li> </ul>

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